

Terms & Conditions for BicalSocks.co.uk

Shipping & Returns

Our shipping guidelines are simple:

- All parcels are sent 1st Class by Royal Mail and include insurance to the total value of your item(s).
- Shipping starts at £3.20 (UK) per parcel. We can send you 2 pairs of BabyShocks for this price if you are in mainland UK. Our website will show you our current postal charges in more detail.
- Please allow 7 – 10 days delivery time, but we usually send within 1-3 days of your order.
- Should a claim for non-arrival of an order arise we will provide you with the Proof of Posting from the Post Office to enable **you** to make a claim against the Post Office (Royal Mail).
- The shipping charge is added automatically at the checkout.

We offer a full refund option on all orders to the cost of the item(s) as long as the following conditions are met:

- Please [email](#) us within 48 hours of receiving your item(s) stating what you are returning and why. We will then advise you of how to return your item(s).
- Then simply return the item(s) within 7 days. We regret that we are unable to refund return postage costs unless the item is faulty.
- We will only refund items that are returned in the state they were dispatched and any labels and boxes must be intact and in good condition.
- Should a claim for non-arrival of an order arise we will assist you in claiming compensation from the post office. We will not make the claim on your behalf, however we will supply you with the proof of posting provided by the Post Office to us at time of sending. You will need this to make a claim for non-delivery. We do not offer recorded delivery in order to keep the postage costs down for you.

Privacy Notice

This privacy notice discloses the privacy practices for **www.bicalsocks.co.uk**

This privacy notice applies solely to information collected by this web site. It will notify you of the following:

-What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.

-What choices are available to you regarding the use of your data.

-The security procedures in place to protect the misuse of your information.

-How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfil your request, e.g. to ship an order. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- * See what data we have about you, if any.
- * Change/correct any data we have about you.
- * Have us delete any data we have about you.
- * Express any concern you have about our use of your data.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (+44) 01258 459000 or via email at info@bicalsocks.co.uk

Please note that we do not have any access to any payment card information you submit to this website. All these transactions are handled by third party providers, namely Total Web Solutions, Nat West Streamline and Roman Cart. They handle the payment transactions, and inform us when payment has been made so that we can ship your goods. This is why our website is secure and you can order with total piece of mind.

Conditions of Use

CONDITIONS

Welcome to bicalsocks.co.uk. bicalsocks.co.uk and its affiliates provide their services to you subject to the following conditions. If you visit or shop at bicalsocks.co.uk, you accept these conditions. Please read them carefully. In addition, when you use any current or future bicalsocks.co.uk service you also will be subject to the guidelines and conditions applicable to such service or business. If these conditions are inconsistent with such guidelines and conditions, such guidelines and conditions will control.

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